

Coronavirus Protocols

Health: If you have travelled by plane in the last 14 days, please reschedule.

If you have (or anyone you have been in contact with) within the last 14 days has experienced any of the following symptoms, please reschedule: Fever, Cough, Difficulty breathing, Sore throat, Runny nose, Loss of taste or smell, Nausea, Vomiting, Diarrhea, Difficulty swallowing. **If you arrive with any of the above symptoms, you will be turned away at the door and charged IN FULL for the appointment.**

Arrival: Please wait in your car or on the walkway until you are invited to the door for your appointment. Once you are invited to the door, I will offer you anti-bac gel to sanitize your hands, then I will hand you a mask.

A Mask will be provided for you, do not bring your own: Once you have put on your mask, I will open the door for you & you may enter the premises. **Your Mask MUST cover your nose & chin and remain in place for the duration of your visit on the premises** and is NOT to be removed until **after** you exit.

Personal Items: At the entrance there is a basket to place your personal items within for the duration of your appointment. When you place your items in the basket, you can remove your debit/credit card and put it in your pocket for later. **Cellphone/Fit-bit use & Drinks are PROHIBITED during services.** You may not touch any personal items during services.

For consideration: Please refrain from touching anything unnecessarily (ie: door jams or whatnot). I know some are dog lovers, but please refrain from talking to the dogs and getting them excited. They miss you too, but must remain behind the gate. If you need puppy-love, we can plan for a 'safe' puppy date with social distancing in the back yard 😊

What VNS will do/has done for you: Gel polish has been removed from display & placed in new storage units along with other sundry items and removed towels from the open area. This allows for more efficient disinfection of the salon.

New protocols will reduce the number of clients per day (but not actual business hours). Scheduling will involve 20min blocks in between clients to perform Disinfection Protocols. Hopefully, as we all grow accustomed to the new protocols, that time will reduce as I gain efficiency. The tasks in between client appointments are:

- Disinfecting the **entire salon room** in between clients, including all the cabinets and payment processing units etc and not just the manicure station (since small dust particulates are airborne and are potential carriers).
- Disinfecting the washroom in between clients.
- Disinfecting the entryway and the basket for client personal items.
- Changing to a NEW shirt & mask for every client, to prevent cross contamination (since it has been documented that dust can act as a carrier of pathogen).

The above are Coronavirus pandemic specific protocols which are above and beyond the usual Policies & Standards at VNS which are listed below. For regular Salon Policies found at <http://www.victoriousnailstyles.ca/policies.php> (please review if you're not familiar):

- VNS always asked you to wash your hands before services commenced.
- VNS always worked by appointment only
- VNS always required a client consult.
- VNS already uses nitrile gloves for all services
- VNS already employs single use/disposable nail files/buffers
- VNS already uses disinfectant, AND an autoclave to sterilize other implements

If you have any questions, please feel free to contact me via FB Business page or email or by phone.

Thank you

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<https://www.facebook.com/victoriousnailstyles/>